

S&M Cell

BSNL Corporate Office,  
Eastern Court, Janpath  
(Near Press room)  
New Delhi-110001  
Tel No:011-23326707  
Email:bprasad@bsnl.co.in



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

F.No. 10-25/2010/SCM-CM

Dated 08-08-2011

To

All Chief General Managers  
Telecom Circles / Districts

**Subject: Synchronization of data of Sancharsoft and CTOP UP System.**

While analyzing the data of Sancharsoft and CTOP UP System, following mismatch has been observed.

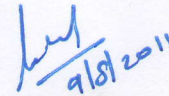
1. For the same CTOP UP number, category entered in the Sanchar soft is A and category entered in CTOP UP system is B.
2. The same CTOP UP number has been parented with franchisee X in Sancharsoft and franchisee Y in CTOP UP system.
3. Wrong/ no code has been entered for franchisee in Sancharsoft.
4. Some of CTOP UP number has been created as franchisee in Pyro and as dealer in Sancharsoft.
5. Wrong/no code has been entered for departmental CSC (CSR) in Sancharsoft.
6. Some of the departmental CSC (CSR) has been created as dealer in Sancharsoft.

Circle wise list for above discrepancies have been given in the annexure. The detailed list has been e-mailed to the respective Addl GMs / DGMs looking after the work related with Project Vijay.

It is requested that particulars of CTOP UP retailers and franchisees entered in Sancharsoft and CTOP UP System, may please be examined and wherever the entry is found wrong, the same may be got corrected. A compliance report may please be sent to us on [sancharsoft.bsnlco@gmail.com](mailto:sancharsoft.bsnlco@gmail.com) by 17-8-2011.

This issues with the approval of GM (VAS&SM).

Encl: Above

  
9/8/2011

(Beerbal Prasad)

Addl GM (Sales Channel Management-CM)

**Copy to:** All Roll out Mangers Telecom Circles / District for similar action please.

## Annexure

Circle	No of Retailers with Parenting Mismatch b/w SS & C TOPUP server	No of Retailers with Category Mismatch b/w SS & C TOPUP server	Franchisee with wrong/no CSC code in SancharSoft	Franchisee created as dealer in SancharSoft	Departmental CSC (CSR) with wrong/no code in SancharSoft	Departmental CSC (CSR) created as dealer in SancharSoft
A&N	51	300	5	0	9	0
Andhra Pradesh	3138	4218	21	3	141	13
Assam	4	35	22	0	63	0
Bihar	1001	4847	125	2	62	0
Calcutta TD	25	1240	13	4	60	0
Chhattisgarh	0	879	18	11	0	0
Chennai TD	3403	39	14	1	41	4
Gujarat	5	5722	120	0	0	0
Haryana	2944	1076	26	1	0	0
Himachal Pradesh	2606	392	9	0	0	0
Jammu & Kashmir	263	406	8	0	0	0
Jharkhand	2331	1913	5	0	25	0
Karnataka	3226	843	24	1	245	8
Kerala	5160	238	27	16	32	0
Madhya Pradesh	86	3438	88	34	0	0
Maharashtra	0	6611	48	7	0	0
NE-I	425	0	8	0	0	0
NE-II	1997	266	18	0	0	0
Orissa	2044	505	4	0	3	0
Punjab	8363	277	55	0	0	0
Rajasthan	6062	6056	249	100	0	0
Tamilnadu	2858	7183	29	0	156	2
UP(EAST)	10616	2681	112	9	0	0
UP(WEST)	2292	2097	60	2	0	0
Uttaranchal	1	902	22	1	0	0
West Bengal	1564	1982	1	0	19	0
<b>Total</b>	<b>60465</b>	<b>54146</b>	<b>1131</b>	<b>192</b>	<b>856</b>	<b>27</b>